

Cartwheel Delivers Unlimited Technology Solution To Media Company Sharpe Partners

By Cartwheel

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Firm's Commitment to People-Centric Support Drives New Partnership

Cartwheel, a Manhattan-based managed services company, is pleased to announce that it has been chosen by interactive media agency Sharpe Partners to handle the firm's IT infrastructure. Cartwheel will manage, monitor, and proactively support Sharpe's technology systems, as well as provide 24x7 access to its New York City helpdesk.

Cartwheel's managing partner Rafi Kronzon said, "We're very pleased to be working with such a great agency. When companies switch IT vendors, whether for costs savings, expanded coverage, or new expertise, it's always a difficult decision. We're glad Sharpe put their trust in us, and look forward to delivering our unique brand of people-centric technology support."

Sharpe Partners CEO Kathy Sharpe reflected on the move, "As an interactive agency, our technical needs can be complex and our capabilities are always expanding. We chose Cartwheel because they put forward a flexible, all-inclusive solution tailored for our business, as well as an impressive, happy client base."

Cartwheel gathered data on the most common IT "pain points" for New York businesses, and discovered that bad vendor experiences, many related to poor communication and unreliable support, were an all-too-common problem for businesses. Cartwheel's people-centric tech support addresses those concerns by providing clients with a dedicated support team, personalized reporting, and easy, clear billing. All these combine to make Cartwheel's Unlimited packages a winning choice: putting people at the center of the equation represents a revolutionary change in attitude about tech support, with Cartwheel at the helm of the movement.

About Cartwheel

Cartwheel's people-centric solutions are a revolution in technology support. Cartwheel offers customized complete office support, cloud-based solutions, and on-demand packages to enterprise, small business, and home clients in and around NYC. For more information about Cartwheel, visit <http://www.cartwheelit.com> or call 212 206 9620.

About Sharpe Partners

Sharpe Partners has been delivering a unique blend of results-driven, award-winning interactive marketing solutions to Fortune 500 companies since 1999. The agency specializes in the development of digital marketing campaigns that are based on strategy and extensive research, using a knowledge-based approach to help its clients build brands and sell products. More information about Sharpe Partners can be found at: <http://www.sharpepartners.com>

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Cartwheel is a tech support group based in NYC. They offer Complete IT & On-Demand solutions for enterprise, small business, and home. Cartwheel approaches technology from a new angle: their people-centric tech support is revolutionizing the industry.

Category Media, Technology, Business

Tags Technology, media, Business, new york, manhattan, services, Entrepreneurship, tech support

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